

Pep Talk International Pty Ltd (Pep Talk) may monitor, record and store any information or communications transmitted, received or stored by you for the purposes of providing a quality on-going service to you and other subscribers.

Pep Talk will treat the information as confidential and will not without your prior written consent disclose such confidential information to a third party except where required by law.

Pep Talk will use reasonable endeavours to secure the data from unauthorised access.

Pep Talk's employees, contractors and agents who have access to the data have executed legally binding non-disclosure agreements.

Pep Talk's obligation shall survive the termination of your business with Pep Talk.

We collect information in the following ways:

- when you provide details to subscribe to our service
- from third parties such as credit reporting agencies
- from publicly available information
- when legally required to do so such as for authorised law enforcement

We use this information to:

- identify you and to provide the appropriate services to you
- administer those services, including charging and billing
- inform you of ways the services can be improved
- conduct appropriate abuse, credit and fraud checks
- maintain our systems and infrastructure

Access to your personal information

If you wish to access your personal information please send us a written request to our company address as listed at bottom of this document.

Security of your information

We make significant effort to ensure that your personal information is stored and processed in a very secure manner.

Data transmission over the Internet can never be guaranteed to be 100% secure. Whilst we strive to protect your personal information from misuse, loss and unauthorised access, we cannot guarantee the security of any information you transmit to us or receive from us over the Internet. These activities are conducted at your own risk.

Phone and fax communications are strictly private and confidential in accordance with industry standards and regulations related to operating a public telecommunications network.

Credit card information that is transmitted via our secure servers is encrypted in accordance with or above industry standards.

Where usernames and passwords are provided to access our services, you are solely responsible for maintaining secrecy.

Changes to Privacy Policy

This policy may change from time to time on our website at www.pep-talk.com.au.